

# 2022/2023 Student Achievement Report

An annual report of goals, thresholds of acceptability, and outcomes used to document student achievement and success at Amberton University

Amberton University identifies, evaluates, and publishes goals and outcomes for student achievement appropriate to the institution's mission, the nature of the adult students it serves, and the kinds of programs offered. Amberton University uses multiple measures to document student success. Evaluation criteria include those items appropriate for the adult learner and consistent with the mission of the University, including course completion, graduation rates, and state licensing examinations, surveys of recent graduates, and longitudinal surveys of graduates. The University sets a minimum threshold of acceptability and an institutional goal for each measure. These metrics are reviewed and approved by Amberton faculty. Amberton University's student achievement report is published on the University's website, Amberton.edu, under "About Amberton" and "Institutional Research Effectiveness."

All but three of the University's degree programs can be completed 100% online. The MA-Professional Counseling, MA-Marriage and Family Therapy, and the MA-School Counseling degrees can be completed with a combination of online and on-campus courses but cannot be completed 100% online. The majority of Amberton University students enroll in online courses at some point throughout their journey of completing their degree with many taking only online courses. The measures presented in this report are inclusive of online and on-campus offerings for the main campus in Garland and the off-site location in Frisco. The same measures are used across all modes and locations of delivery with combined results reported.

Amberton University's mission statement describes the University as a specialized institution designed to meet specific educational needs of mature students, the majority of whom are employed full-time. The average age of Amberton students is approximately 40 years of age. Amberton University is committed to the continuous transformation of the educational process in direct response to the needs of the student and the community, when financially and academically feasible. As a part of this process, the University monitors the performance of its adult students during their time at the University and after graduation.

#### **Course Completion**

Each session, the Office for Institutional Effectiveness produces a report on grade distribution by course. This report gives a breakdown of grades given for each course taught for the session. As a part of this report, the percentage of withdrawals for the courses is reported. At year's end, a summary report is provided for grades awarded to students enrolled for the academic year. The administration reviews these reports each session and at year's end looking for courses that have a pattern of higher than normal withdrawals.

Adult students often have work and family responsibilities that prevent them from successful course completion. Amberton University faculty works with these students on an individual basis to help them successfully complete the course; however, sometimes the best decision is to withdraw and to re-take the course at another time.

The following chart represents a seven- year history of course completion rates for undergraduate and graduate students from academic years 2016/2017 through 2022/2023 derived from the annual reports of grade distributions. A course is counted as completed if the student did not drop and earned academic credit. Because of the unique nature of Amberton University and its exclusive focus on the adult learner, sources for comparative data are insufficient. In determining an acceptable threshold for course completion rates, the University relies on its historical data for trends and benchmarks.

Table 1														
	Seven Year History of Course Completion Rates													
	201	6/17	201	7/18	201	8/19	201	9/20	202	0/21	202	1/22	202	2/23
Academic Level	UG	G	UG	G	UG	G	UG	G	UG	G	UG	G	UG	G
Completion Rate	84%	90%	84%	90%	85%	89%	87%	88%	87%	91%	90%	90%	88%	91%
Threshold of Acceptability	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Institutional Goal	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Goal Status	Not Met	Met	Not Met	Met	Met	Met								

The course completion data for the past seven years shows a consistency in rates for undergraduates and graduates. Undergraduates complete courses within a range of 84% to 90%, showing improvement since 2016/2017. Graduate students complete at a rate of 88% to 91%. It is to be expected that undergraduate students would have a slightly lower completion rate than graduate students because they tend to take more hours per session. In reviewing course completion data, the University's goal is to achieve an 85% or greater completion rate for undergraduates and graduates, with a minimum threshold of acceptability of 80%. A review of the seven year history shows that the University met the goal for both the undergraduate and graduate levels five out of the seven years.

Amberton University also monitors course completion by academic division – Business, Human Development, and Interdisciplinary. These three divisions reflect the emphasis of the University's degree programs on both the undergraduate and graduate levels. Courses in the Business Division include Accounting, Business, Economics, Finance, Management, Management Information Systems, and Marketing. Human Development courses include Counseling, Human Behavior and Development, and Psychology. Interdisciplinary courses include Communication, English, History, Human Resources and Training, Humanities, Math, Religion, Required Graduate Studies (Ethics/Research) and Science.

The following chart reflects course completion by academic division for the past three years. Results are divided further by courses taken at the undergraduate and graduate levels. As in the previous chart, a course is counted as completed if the student did not drop and earned academic credit.

Table 2									
Amberton University Three Year History of Course Completion by Academic Division									
	UG	G	UG	G	UG	G			
Business Completion Rate	90%	90%	90%	89%	89%	88%			
Human Development &	91%	92%	92%	93%	90%	94%			
Counseling Completion Rate									
Interdisciplinary Completion	81%	87%	88%	83%	85%	85%			
Rate									
Threshold of Acceptability	80%	80%	80%	80%	80%	80%			
Institutional Goal	85%	85%	85%	85%	85%	85%			
Goal Status	Met except for	Met	Met	Met except for	Met	Met			
	Interdisciplinary.			Interdisciplinary					

Table 2

A review of the three-year data by academic division shows that the University met its threshold of acceptability course completion rate of greater than 80% across all divisions. The institutional goal of 85% was met for all divisions except the Interdisciplinary Division, which met the goal for the graduate level in 20/21 and the undergraduate level in 21/22 and both levels in 22/23. A further review of the data

for this division showed that a significant number of the course withdrawals came from computational courses and writing intensive courses offered online.

Most of the University's offerings during these time periods were offered online due to the COVID-19 pandemic. Faculty is addressing the issue of trying to keep students engaged throughout the session in order to decrease the number of withdrawals while identifying students at risk. Engagement activities include faculty reaching out to students via email and phone calls. Student Services advisors also try to contact students who are not engaging in classes to help identify any issues and to offer assistance and encouragement.

Historically, over decades of educating the adult student, Amberton University has found that if a student can successfully complete at least four consecutive sessions of enrollment, s/he is much more likely to stay enrolled. The past three years have been challenging for many college students but especially the adult student. Amberton students, the majority of whom are female, were often faced with caring for family members during the pandemic, working remotely, and home schooling children during school closures. Anecdotal reports from faculty and advisors show that students often felt overwhelmed during this time and appreciated personal contact from the University to help with the isolation.

#### **Graduation Rates**

Amberton University monitors student achievement through graduation rates. The graduation rate data is disaggregated by academic level and degree programs. Academic level graduation rate data is further disaggregated by gender and ethnicity for the undergraduate and graduate levels. The University chooses to disaggregate the data in these ways as they yield the most useful data for analysis and are the most appropriate for Amberton University's student population. The University currently uses the IPEDS 8 Year Outcomes indicator to establish one baseline for its undergraduate programs; however, currently only 15% of its enrollment is undergraduate with the other 85% being graduate students. Identifying comparable peer institutions through IPEDS Data Feedback Reports is extremely difficult since the data does not address part-time adult students over the age of 25. Amberton University uses other sources of research for comparison of graduation rates for its unique student population, including recent studies focusing on the mature adult student. All graduation rate data is assessed over the University's academic year, which begins in June and ends the following May (summer, fall, winter, and spring sessions). The University's academic year does not follow the IPEDS data reporting year, which covers fall through summer; therefore, there is a difference in the overall graduation rate data reported in IPEDS and through institutional data.

# Four-Year History of Graduation Rates Undergraduates

The following table (3) shows undergraduate program graduation rates for a four-year period 2019/2020, 2020/2021, 2021/2022, and 2022/2023, disaggregated by degree programs. The table also provides comparative data from four sources: IPEDS Data Feedback Report 2020, 2021, 2022 and 2023, *Complete College America – Part-Time Students Must Be a Full-Time Priority-August 2022, College Graduation Statistics (Graduation Statistics by Age, 2022 and 2023, and the National Student Clearinghouse Research Center: February 2022 as quoted in <i>Complete College America – Building on Completion Gains* 

- December 2022. Table 4 shows demographics for the same time period and same new student cohorts.

Table 3

Table 3				
Amberton University			our-Year History	v of
	8 Year Grad	uation Rates		
Undergraduate Programs	11/12 New Student Cohort N=144 2019/2020	12/13 New Student Cohort N=145 2020/2021 Evolution View	13/14 New Student Cohort N=131 2021/2022	14/15 New Student Cohort N=148 2022/2023
BA-Professional Development	Evaluation Year 45%	Evaluation Year 43%	Evaluation Year 47%	Evaluation Year 67%
BBA-General Business	6%	38%	45%	41%
BBA-Management	44%	52%	32%	41%
BBA-Management Accounting	55%	20%	32%	17%
BBA-Project Management	8%	30%	13%	20%
BS-Applied Studies	63%	30%	63%	73%
BS-Applied Studies BS-Human Relations & Business	62%		50%	39%
Graduation Rate – All Programs		53%		
	45%	44%	42%	41%
Total headcount of students graduating within 8 Years	65	64	55	61
Threshold of Acceptability Graduation Rate - All Programs	35%	35%	35%	35%
Institutional Goal – All Programs	40% 40%		40%	40%
Institutional Goal Status	Met	Met	Met	Met
IPEDS 8 Year Outcome Rate	40%	34%	48%	37%
IPEDS Data Feedback Reports 2020, 2021,2022, 2023 Non-Pell, Non-First Time, part-time, degree-seeking students, all ages, 8 years from matriculation – comparison institutions median graduation rate	46%	39%	43%	53%
Amberton University IPEDS 8 Year Outcome Threshold of Acceptability	35%	35%	35%	35%
Amberton University IPEDS 8 Year Outcome Goal	40%	40%	40%	40%
Amberton University IPEDS 8 Year Outcome Goal Status	Met	Not Met	Met	Not Met
DATA COMPARABLE TO THE AMB STUDENTS OVER THE AGE OF 25	ERTON ADULT	STUDENT – PART 2012/13 Cohort	T-TIME ADULT 2013/14 Cohort	2014/15 Cohort
Complete College America – 8/2022	25% graduation rate for part-time students 8 yrs.	2012/15 Conort	2010/14 Colloit	2017/13 CONUT
College Graduation Statistics <u>https://educationdata.org/number-of-</u> <u>college-graduates/</u> 2021 & 2023			20% for 24- to 29-year-olds graduating within 5 years. 16.4% for those	8.4% for 24-29 year-olds graduating within 5 years 14.2% for those

			30 years and	30 years and
			older	older
National Student Clearinghouse	21.5%	19.7%	20.1% graduation	22.7%
Research Center: November 2023	graduation rate	graduation rate	rate for 8 years -	graduation rate
https://nscresearchcenter.org/completing-	for 8 years -	for 8 years -	students who	for 8 years –
college	students who	students who	attend	students who
	attend	attend	exclusively part	attend
	exclusively	exclusively part	time	exclusively
	part time	time		part-time
Institutional Threshold of Acceptability	35%	35%	35%	35%
Institutional Goal – All Programs	40%	40%	40%	40%
Graduation Rate – All Programs	45%	44%	42%	41%

The Minimum Threshold for Acceptability is 35% for undergraduate programs while the Institutional Goal is 40%. These metrics were derived after looking at the research on the graduation rates for part-time adult students over the age of 25 and reviewing the University's historical data. These metrics are reviewed regularly.

The four-year review shows that the overall graduation rate for all undergraduate programs met the University's goal of 40% and the threshold of acceptability rate of 35%. However, a review by program shows that two programs in the 2011/2012 cohort did not meet either standard (BBA-General Business and the BBA-Project Management). For the 2012/2013 cohort, four programs did not meet the 40% goal - the BBA-General Business (met the threshold), the BBA-Management Accounting, the BBA-Project Management, and the BS-Applied Studies. It should be noted that the evaluation year 2020/2021 coincided with the height of the Covid-19 pandemic, which had an effect on students staying enrolled. For the 2013/2014 cohort, three programs were under the 40% goal – the BBA-Management, the BBA-Management Accounting, and the BBA-Project Management. Performance in two of these programs (BBA-Management Accounting and BBA-Project Management) carried over into the 2015/2016 cohort. Having observed a history of graduation rates and enrollments in these two degrees, faculty has implemented changes. The BBA-Project Management is under review for redesign into a certification program while the BBA-Management Accounting program has been restructured as an alternate track in the BBA-Accounting program. A review of the 2011/2012 cohort for the BBA-General Business showed that of the 15 students who did not graduate, 4 students had an academic or financial hold on their enrollment. Nine students made significant academic progress with acceptable GPAs and 2 students are still attending. This scenario is often representative of the adult student who tends to "drop in and out" of an academic program and is subject to disruptions in his or her program due to job transfers or family issues.

Table 4									
Amberton University Four-Year History of Undergraduate Program									
	Graduation Rates by Gender and Ethnicity								
Categories	11/12 New Student	12/13 New Student	13/14 New Student	14/15 New Student					
8	Cohort	Cohort	Cohort	Cohort					
	Graduates N=65	Graduates N=64	Graduates N=55	Graduates N=61					
	Cohort=144	Cohort=145	Cohort=131	Cohort=148					
	2019/2020 Evaluation Year	2020/2021 Evaluation Year	2021/2022 Evaluation Year	2022/2023 Evaluation Year					
Male	42%	45%	43%	48%					
Female	48%	44%	41%	36%					
White/Caucasian	42%	35%	40%	41%					
Black/African	290/	400/	269	290/					
American	38%	40%	26%	28%					
Hispanic/Latino	54%	40%	46%	31%					
Asian	79%	73%	76%	67%					
Unknown	40%	50%	50%	50%					

A four-year review of gender and ethnicity of cohort graduation rates shows a slight increase of male graduation rates from the 2011/2012 cohort compared to the 2014/2015 cohort and a decrease in female graduation rates for the same time period of 12%. There is a 10% decline in graduation rates of Black/African Americans from the 2011/2012 cohort compared to the 2014/2015 cohort. Hispanic/Latino graduation rates declined 23% for the same time period and Asian graduation rates declined 12%. White/Caucasian rates declined at the smallest percentage of 1%. Please note that the categories of Native American/Alaskan Native and Pacific Islander were omitted since the N was very minimal for these groups. The decline in the 2014/2015 cohort is attributed to economic conditions – higher than expected inflation rates and the employment climate, especially in Texas where the job market has been strong for over a decade making the necessity of a bachelor's degree a lesser factor in employment.

# Four-Year History of Graduation Rates Graduates

The following table (5) shows 8-Year graduate program graduation rates for a four-year period 2019/2020, 2020/2021, 2021/2022, and 2022/2023 disaggregated by degree programs. Table 6 shows gender and ethnicity graduation rates for the same time periods and cohorts.

Tuble 5								
Amberton University Graduate Programs Four-Year History of 8 Year Graduation Rates								
Graduate Programs	Program Length	11/12 New Student	12/13 New Student	13/14 New Student	14/15 New Student			
Staddard 110grams	Excluding Cohort		Cohort	Cohort	Cohort			
	Prerequisites	N=646	N=678	N=675	N=679			
		2019/2020	2020/2021	2021/2022	2022/2023			
		Evaluation Year	Evaluation Year	Evaluation Year	Evaluation Year			
MA-Professional	48-60 hours	44%	44%	49%	51%			
Counseling	48-00 Hours	44%	44%	49%	51%			
MA-Professional	261	600/	700/	710/	5.00			
Development	36 hours	68%	78%	71%	56%			
MA-School Counseling	42-45 hours	52%	65%	68%	60%			
MBA-General Business	36 hours	35%	50%	42%	40%			
MBA-Management	36 hours	52%	62%	56%	50%			

Table 5

MBA-Strategic Leadership	36 hours	65%	70%	63%	64%
MBA-Project Management	36 hours	54%	58%	57%	59%
MS-Family Studies	36 hours	69%	53%	58%	39%
MS-Human Relations & Business	36 hours	49%	54%	69%	68%
MS-Human Resource Training & Development	36 hours	52%	38%	43%	49%
MS-Managerial Science	36 hours	44%	62%	46%	39%
Total Graduates within 8 Years		331	364	362	367
Graduation Rate – All programs		51%	54%	54%	54%
Minimum Threshold of Acceptability Graduation Rate All Programs		40%	40%	40%	40%
Institutional Goal – All Programs		45%	45%	45%	45%
Institutional Goal Status		Met	Met	Met	Met

The Minimum Threshold for Acceptability is 40% for graduate programs while the Institutional Goal is 45%. These two metrics are higher than the ones set for undergraduate programs; however, they still take into account the unique enrollment of adult students, which is primarily part-time and largely affected by job and family constraints. These metrics are reviewed regularly for any changes.

A review of the four-year history shows that the combined graduation rate for all programs met the Institutional Goal of 45% for the four years. A review by individual degree program shows that three programs fell below the 45% goal for the 11/12 cohort. The MA-Professional Counseling and the MS-Managerial Science missed the mark by 1% while the MBA-General Business fell 10% below the goal. For the 12/13 cohort year, two programs fell below the goal – the MA-Professional Counseling and the MS-Human Resource Training and Development. For the 13/14 cohort, two programs fell under the goal – the MBA-General Business and the MS-Human Resource Training and Development. These programs missed the goal by 3% and 2%, respectively. For the 14/15 cohort, three programs fell below the goal – the MBA-General Business, the MS-Family Studies, and the MS-Managerial Science. A review of the MA-Professional Counseling for all four years shows that some students are taking longer than 8 years to complete this program, which is to be expected since the program is 60 credit hours in length and requires practicum courses. Students must take practicum courses one course at a time and may not take the course in conjunction with any other course.

Table 6

Amb	Amberton University Four-Year History of Graduate Program								
	Graduation Rates by Gender and Ethnicity								
Categories	11/12 New Student	12/13 New Student	13/14 New Student	14/15 New Student					
Curegonies	Cohort	Cohort	Cohort	Cohort					
	Graduates N=331	Graduates N=364	Graduates N=362	Graduates N=367					
	Cohort N=646	Cohort N=678	Cohort N=675	Cohort N=679					
	2019/2020 Evaluation Year	2020/2021 Evaluation Year	2021/2022 Evaluation Year	2022/2023 Evaluation Year					
Male	51%	58%	48%	52%					
Female	51%	52%	51%	55%					
White/Caucasian	54%	52%	54%	56%					
Black/African American	49%	54%	40%	50%					
Hispanic/Latino	48%	50%	49%	45%					
Asian	51%	63%	60%	59%					
Unknown	45%	52%	41%	64%					

A review of the graduate program graduation rates by gender and ethnicity shows an increase in graduation rates between the cohort years of 2013/14 and 2014/15, except for the Hispanic/Latino and Asian categories, which declined slightly. It is worthy to note that fluctuating economic conditions have a significant effect on the enrollment and graduation of the adult student, which can account for the year to year changes.

Amberton University considers the adult student as "at-risk" by definition in that the most students attend part-time and do not stay continuously enrolled. Continuous enrollment is a challenge when dealing with the adult student who is often balancing job and family obligations with earning a degree. Amberton University employs the same tactics used to keep students engaged in courses when reaching out to former students who have not graduated. Advisors regularly email or call former students to encourage them to return. Former students are sent marketing emails and kept informed of new degrees and courses to open communication with them. Instructors reach out to students who are not participating during their courses to offer assistance.

In addition to staff and instructor outreach, Amberton University also employs other initiatives to keep and retain the adult learner. The University has developed micro-credentials in the form of four course certifications, which can be stacked or integrated into a degree program. These micro-credentials provide twelve hours of college credit and serve a dual purpose of allowing the student to achieve a marketable, relevant credential that can be used immediately while also advancing progress toward degree completion. Achievement of a credential helps to keep the student engaged and focused. Recently, the University has seen increased interest from employers in the Dallas/Ft. Worth area in certifications for specialized areas, such as customer service and digital marketing. The development of these credentials enhance Amberton University's course delivery and scheduling system which is tailored to the needs of the mature, working adult student – four, 10-week sessions, on-campus, hybrid, and online courses, convenient payment plans and acceptance of employer tuition assistance and VA Benefits. The University also offers Title IV Federal Financial Aid to eligible students enrolled in degree programs.

## **State Licensing Exams**

Amberton University uses state licensing examinations as a measure of student achievement for three of the University's graduate programs – the Master of Arts in Professional Counseling, the Master of Arts in Marriage and Family Therapy, and the Master of Arts in School Counseling.

## National Counselor Examination for Licensure and Certification (NCE)

Amberton University's Master of Arts in Professional Counseling prepares students for the National Counselor Examination for Licensure and Certification (NCE). The State of Texas uses the NCE for state credentialing for Licensed Professional Counselors. The purpose of the NCE is to assess knowledge, skills, and abilities viewed as important for providing effective counseling services. The NCE is designed to be general in nature. The 200 question, multiple- choice exam is designed to assess cognitive knowledge, which should be known by all counselors regardless of their individual professional specialties.

The Amberton University NCE pass rates for the 2019 -2022 examination are reflected below:

	Amberton University								
	National Counselor Examination for Licensure and Certification 2019-2022 Pass Rates								
Year	Total of Total Students Total Students Pass Threshold of Institutiona								
	Students Taking	Passing the	Rate	Acceptability	Goal				
	Exam Exam Exam								
2019	71	56	15	79%	75%	85%			
2020	69	60	9	87%	75%	85%			
2021	021 69 53		16	77%	75%	85%			
2022	99	70	29	71%	75%	85%			

Table 7

The Counseling faculty has set a Minimum Threshold of Acceptability of 75% for the NCE with an Institutional Goal of 85% or greater. Recently, the Counseling Division voted to require students to take and pass the Counselor Preparation Comprehensive Examination (CPCE) before entering practicum courses. The CPCE is considered a preparation exam for the NCE. Counseling faculty believes this exam will improve overall NCE scores.

#### Texas Examinations of Educator Standards (TExES Exam)

Amberton University's Master of Arts in School Counseling provides the academic credential necessary for certification as a School Counselor in the State of Texas. The program also prepares the student to perform successfully on the state credentialing exam as specified by the State Board of Educator Certification. Students in the Master of Arts in School Counseling program are required to pass the TEXES Exam for School Counseling Professionals before advancing to the practicum stage of the program. The TEXES tests are criterion-referenced examinations designed to measure a candidate's knowledge in relation to an established criterion rather than to the performance of other candidates. All of the tests in the TEXES licensure program use multiple-choice and essay questions. Passing of the TEXES exam for School Counseling Professionals is required before a candidate can be certified as a School Counselor in the State of Texas. The Counseling faculty has set an Institutional Goal of a 100% Pass Rate for the TEXES and a Threshold of Acceptability of 90%.

Amberton University students consistently perform well on the TExES exam. The following chart shows a six -year history of pass rates for Amberton students.

	Amberton University History of Pass Rates for TEXES Exam 2017-2023								
Academic	Total	Total	Percentage	Minimum	Institutional Goal				
Year	Takers	Passed	Passed	Threshold of					
				Acceptability					
2017-2018	12	12	100%	90%	100%				
2018-2019	31	31	100%	90%	100%				
2019-2020	17	17	100%	90%	100%				
2020-2021	22	22	100%	90%	100%				
2021-2022	28	28	100%	90%	100%				
2022-2023	21	21	100%	90%	100%				
Total	131	131	100%	90%	100%				

Table 8

#### The Marriage and Family Therapy National Examination

To be eligible to become an LMFT Associate in Texas, an individual must have a graduate degree in Marriage and Family Therapy or a related field from an accredited program and pass the national licensing exam administered by the Association of Marital and Family Therapy Regulatory Boards (AMFTRB). The LMFT Associate license allows a person to begin accruing the supervised clinical experience necessary to become a full Licensed Marriage and Family Therapist (LMFT). The Association of Marital and Family Therapy Regulatory Boards (AMFTRB) MFT National Examination is provided to assist state licensing boards in evaluating the knowledge and experience of applicants for licensure. There is a wide diversity of educational backgrounds among the applicants who seek licensure in marital and family therapy. AMFTRB offers a standardized examination for use by its member boards in order to determine if these applicants have attained the knowledge and experience considered essential for entry level professional practice and to provide a common element in the evaluation of candidates from one state to another. The contribution of subject matter experts, AMFTRB, and Professional Testing Corporation (PTC) are used in the development and continuing improvement of the examination. The MFT National Examination is only part of the overall evaluation used by the member boards.

Amberton University's Master of Arts in Marriage and Family Therapy meets the academic requirements for individuals seeking LMFT licensure in the State of Texas. The Master of Arts in Marriage and Family Therapy is a 60 credit hour program with many of the graduates seeking this program as a second degree after first completing the Master of Arts -Professional Counseling program. The most recent data from the Association of Marital and Family Therapy Regulatory Boards (AMFTRB) MFT National Examination for the period January 2020 to June 2023 shows Amberton University had 38 students take the exam with 22 students passing, for a pass rate of 59%. Counseling faculty has set the Minimum Threshold of Acceptability at 75% with an Institutional Goal of 85% for the (AMFTRB) MFT exam. Counseling faculty currently requires that all MFT students pass the AMFTRB Practice Exam before entering the program's practicums. Faculty believes this addition will improve student preparation for the MFT National Examination and raise test scores and pass rates.

#### **Job Placement/Employment**

Since the majority of Amberton students are employed when they enroll, the University uses other, more relevant, measures for student achievement rather than job placement after graduation. However, the University does track the percentage of employed students. The following table provides a four-year history of employment status for employment eligible Amberton University students. The table does not include international students holding an F-1 visa who are prohibited from working while enrolled or students listing their employment status as retired.

	Amberton University – Four-Year History Student Employment Status									
Academic Year	Unduplicated	Minimum	Institutional							
	Employment			Threshold of	Goal					
	Eligible Students			Acceptability						
2019-2020	1568	1443	92%	85%	90%					
2020-2021	1544	1422	92%	85%	90%					
2021-2022	1412	1318	93%	85%	90%					
2022-2023	1327	1284	97%	85%	90%					

Table 9

## **Surveys of Recent Graduates**

While the University does not use job placement rates, students are surveyed at the time of graduation and asked questions related to job status changes during their enrollment. Students are asked to indicate whether they have encountered a job status change since their enrollment and to what extent their additional education contributed to a significant salary increase or promotion since enrollment at Amberton. This information, broken down by degree level, is gathered as a part of the University's institutional research in Question #31. (Recent Graduates 2020/21 #31, Recent Graduates 2021/22 #31, Recent Graduates 2022/23 #31)

Table 10									
	Amberton University								
Survey of Recent Graduates – Question #31									
Academic Year	2020/2	021	2021/20	022	2022/20	023			
Academic Level	Undergraduate	Graduate	Undergraduates Graduates		Undergraduates	Graduates			
Percent of students indicating they had received a promotion or significant increase in salary since enrollment	66%	58%	52%	60%	62%	60%			
Minimum Threshold of Acceptability	55%	55%	55%	55%	55%	55%			
Institutional Goal	60%	60%	60%	60%	60%	60%			
Percent of students indicating that studies at Amberton influenced promotion or salary increases	82%	94%	91%	93%	88%	91%			
Minimum Threshold of Acceptability	75%	75%	75%	75%	75%	75%			
Institutional Goal	80%	80%	80%	80%	80%	80%			

Table 10

A review of the data for undergraduates shows that the percent of students indicating they had received a promotion or significant increase in salary since enrollment has increased in the last year, while the graduate percentage stayed the same. The variance in these numbers is attributed to fluctuating economic

conditions. While the University looks for high percentages in this area of at least 60%, we realize that external conditions outside of the University's control can affect outcomes. The second part of the question (percent of students indicating that studies at Amberton influenced promotion or salary increases) is of greater interest to faculty as it is one indicator of how relevant current courses are to the adult student's immediate workplace and advancement. The University looks for a percentage of at least 80% for undergraduates and graduates alike. A review of the data for all three years shows that this goal was met.

# Longitudinal Survey of Graduates

Amberton University uses longitudinal data on Amberton graduates to document student achievement and success. For the most recent study, data on Amberton graduates were collected and included approximately 3000 graduates from the past seven years. Responses were collected by an online survey tool. The primary emphasis was on the amount of success the graduates had achieved in their professional lives following completion of their degrees. The survey respondents were divided into three groups. Group 1 included graduates from the Business Division; Group 2 included graduates (undergraduate and graduate levels) from the Counseling/Human Behavior Division, and Group 3 included graduates from the Interdisciplinary Division.

#### Impact of Amberton Degree

Amberton graduates were polled to determine to what extent completion of their Amberton degree influenced certain aspects of their lives. <u>The primary measure of interest in this survey is determining if</u> <u>the student's degree had satisfied the major reason for obtaining a degree. The faculty has established a</u> <u>Threshold of Acceptability and Institutional Goal for this measure.</u> The survey also asked if the graduate had received recent pay raises or promotions and had sought further educational attainment. Overall, the responses were positive. A summary of survey results is shown below:

Amberton University					
Survey Responses of Graduates by Academic Division					
Graduates indicating	Group 1	Group 2	Group 3		
earning their Amberton	<b>Business</b> Division	Counseling/Human	Interdisciplinary		
degree:		Behavior Division	Division		
Fulfilled their major goal					
or purpose for seeking a	98%	97%	94%		
degree:					
Threshold of Acceptability	85%	85%	85%		
Institutional Goal	90%	90%	90%		

Received a recent job	63%	39%	52%
promotion:			
Received a recent salary	88%	66%	73%
increase:			
Recently changed jobs	57%	56%	49%
Completed additional	42%	62%	59%
credentials:			
Master's:	30%	20%	36%
Certifications/Licenses:	48%	71%	37%
Professional Degree:	2%	0%	0%
Doctoral Degree:	18%	9%	24%

Over 93% of all three groups indicated earning a degree from Amberton University fulfilled their major goal or purpose for seeking a degree, with Group 1 and Group 2 showing the highest degree of satisfaction. This number exceeds the Institutional Goal of 90%. The responses indicating recent job promotions and salary increases were varied across the three groups with the Business Division having the highest percentages. It is somewhat expected that Group 2 (Counseling/Human Behavior) would have the lowest percentage for job promotion since the goal of most respondents in this division is to achieve a licensure (LPC or LMFT) or certification (Certified School Counselor). Many of the graduates achieving these credentials work in private practices, counseling centers, or in independent school districts where promotions may be infrequent. However, all groups indicated good percentages in receiving recent salary increases. The responses for recent job changes were aligned closely across all groups.

The most variations are shown in the responses to attaining additional credentials with 62% of the Group 2 indicating they had, indeed, completed added credentials. Of the 62%, twenty percent of this group completed additional master's programs, 71% completed certifications or licenses, and 9% completed doctoral degrees. Of Group 1 respondents, 42% completed additional credentials: 30% completed one or more master's degrees, 48% percent completed a certification or license and 18% completed a doctoral program. Group 1 was the only group to indicate completion of professional degrees, for example law or medicine. The Interdisciplinary Division showed 59% of respondents had completed additional credentials, with 36% of these respondents attaining a master's, 37% achieving certifications or licenses, and almost 25% completing doctoral degrees. Group 3 had the largest number of graduates earning doctoral degrees of the three divisions.

# Graduate Earnings

The survey also tracked responses to current pay scales for the graduates. The highest paid group (\$100,000 and above) is Group 1 – Business Division. The group with the most graduates in the midrange (\$60,000-\$0,000) is Group 2 – Counseling/Human Behavior. Group 3-Interdisciplinary showed a fairly even distribution among the pay scales of \$40,000 and above. All three divisions met the established Thresholds of Acceptability and Institutional Goal. A table of the responses is shown below:

Table 12					
Amberton University					
Longitudinal Survey Responses on Graduate Pay Scale by Academic Division					
	Group 1	Group 2	Group 3		
Graduates Earning:	Business Division	Counseling/Human	Interdisciplinary Division		
_		Behavior Division			
\$40,000 or less	2%	14%	7%		
\$40,001 - \$60,000	8%	15%	19%		
\$60,001 - \$80,000	13%	48%	27%		
\$80,001 - \$100,000	15%	9%	23%		
Greater than \$100,000	62%	14%	24%		
Threshold of Acceptability	60% with Pay Scale	60% with Pay Scale	60% with Pay Scale		
	exceeding \$60,000	exceeding \$60,000	exceeding \$60,000		
Threshold Status	Met	Met	Met		
Institutional Goal	70% with Pay Scale	70% with Pay Scale	70% with Pay Scale		
	exceeding \$60,000	exceeding \$60,000	exceeding \$60,000		
Institutional Goal Status	Met	Met	Met		

# **Conclusion**

Amberton University students show a high level of achievement and success evidenced by performance on licensing exams, state certifications, employment, and professional advancement. The University is equally proud that the majority of alumni feel their time at Amberton University was productive and contributed greatly to their career and attainment of personal goals and self-worth. These factors are in keeping with the mission of Amberton University as a specialized institution designed to meet specific educational needs of mature students.

Documentation:

IPEDS Data Feedback Reports Prepared for Amberton University Non-Pell, Non-First Time, part-time, degree-seeking students, all ages after 8 years of study – comparison institutions graduation rate: 2020, 2021, 2022, 2023 Complete College America – 8/2022 College Graduation Statistics [2022 and 2023] <u>https://educationdata.org/number-of-college-graduates/</u> National Student Clearinghouse Research Center: November 2023 <u>https://nscresearchcenter.org/completing-college</u> Survey of Recent Graduates 2019/2020 Survey of Recent Graduates 2020/2021 Survey of Recent Graduates 2021/2022 Survey of Recent Graduates 2021/2022