e-COURSE SYLLABUS

MGT6175.E1 Management: Responsibilities & Practices

Winter 2024

PROFESSOR INFORMATION:

Name: Dr. Blair Stephenson, Ph.D. Phone Number: 972-279-6511 ext. 158

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COURSE INFORMATION:

MGT6175.E1 Management: Responsibilities & Practices

Level: Graduate

Beginning Date of Session: Saturday, December 2, 2023 Ending Date of Session: Thursday, February 22, 2024

Student access available to the Student Portal: Saturday, December 2, 2023.

Winter Holiday Break:

Tuesday, December 19th, 2023, through Monday , January 1^{st,} 2024 (Classes resume on Tuesday, January 2nd, 2024)

Students enrolled in distance learning courses are not assessed any additional fees for security or identity verification.

COURSE PREREQUISITES:

None

TEXTBOOK(S) AND REQUIRED MATERIALS:

Title: Management
Author: Ricky W. Griffin
Publisher: Cengage
Year Published: 2022

Edition: 13th

ISBN: 10: or 13: 9780357517123

Price: Available at http://amberton.ecampus.com

Amberton University has an agreement with eCampus.com to provide a full-service online bookstore to students. The Amberton University Virtual Bookstore is accessible through the University's website, www.Amberton.edu. There is also a bookstore link in the Student Portal.

The AU Virtual Bookstore provides an easy to use interface, online buyback of books, and same day shipment of most titles with an average delivery time of 2-3 days depending on the student's location. Textbook options include new, used, rental, and electronic media as available.

Since no books are sold on campus, students should plan accordingly and purchase their books in advance of the first day of class, allowing time for shipping. Be certain <u>you are enrolled</u> in the course before purchasing your book(s). All textbook information (Title, Author, ISBN, etc.) is available in the course syllabi so students can shop competitively. Most textbooks can be purchased from many different textbook vendors. Some textbooks may only be available on the University's Virtual Bookstore. Students should be careful to obtain the exact resource(s) required for the course.

APA Requirement

APA (American Psychological Association) style is most commonly used to cite sources within the social sciences. This resource, revised according to the 7th edition, offers examples for the general format of APA research papers, in-text citations, endnotes/footnotes, and the reference page. For more information, please

consult the Publication Manual of the American Psychological Association, (7th ed.). All coursework at Amberton University will comply with the standards contained in the APA Publication Manual.

COURSE COMPETENCIES:

The following represents the course competencies for this class. Competencies are equivalent for all lecture and distance learning courses. Following each competency is the assignment used to gain mastery of this area of study.

This course presents an intensive exploration of management as a systematic, disciplined process used to accomplish organizational goals with emphasis placed on an integration of ethics, accountability and responsibility in leadership and management practices. Topics include elements of the management system, organizational theory, and global management, centralized and decentralized authority, and evaluating various types of work groups and teams.

UPON COMPLETION OF THE COURSE, THE STUDENT WILL BE COMPETENT IN:

- 1. Demonstrating an in-depth understanding of managerial functions and the management process through casework applications.
- 2. Demonstrating an ability to apply approaches to management thought and leadership theories by examining evolution and challenges.
- 3. Demonstrating an in-depth understanding of managerial competencies.
- 4. Analyzing the impact of various environmental influences on the management of organizations.
- 5. Demonstrating knowledge of global considerations in organizational management.
- 6. Comparing and contrasting the advantages and disadvantages of various types of work groups and teams.
- 7. Demonstrating knowledge of organizational control systems.
- 8. Analyzing strategic and operational management process and demonstrating creative problem solving and decision-making abilities.
- 9. Analyzing resources capabilities within a competitive environment.
- 10. Analyzing strategy formation at the business and corporate levels.
- 11. Demonstrating knowledge of organizational behavior through power, politics, conflict, and stress strategy formation.
- 12. Demonstrating an understanding of organizational ethics and social responsibility.
- 13. Analyzing organizational challenges such as quality productivity, job satisfaction, and organizational design.
- 14. Applying the concepts related to critical evaluation of organizational issues or initiatives.
- 15. Identifying how adaptive organizations are designed.
- 16. Analyzing how organizational culture affects the management of organizations.
- 17. Identifying the different leadership styles and how they affect the management of organizations.
- 18. Evaluating how performance management impacts an organization.

COURSE POLICIES:

- 1. Read and complete all assignments, papers, and exams by the scheduled due date. Assignments are due **no later than midnight**, Central Time (time in Dallas, TX) on the published due date.
- 2. Late Assignments: An assignment submitted after the due date will be assessed a penalty of **5%** for each day or partial day that it is late. Work submitted more than five (5) days after the scheduled due date will **NOT** be accepted without written permission from Dr. Stephenson. There are **no options for extra credit or make-up work** in this course.
- 3. Assignments must be submitted through Moodle Course Management System and Dr. Stephenson must be able to open each assignment in order for it to be considered on time.
- 4. Assignments will typically be available at one (1) minute after midnight on the first day the assignment is open on Moodle; and will close at one (1) minute (23:59) until midnight on the last day the assignment is open on Moodle.
- 5. When submitting an assignment as an attachment to an email or an attachment to a Moodle assignment, please include your name, MKT6175.E1, and the assignment number in the subject line of the email as well as on the first page or title page of the assignment. If required, file attachments may be submitted in **Word 2010 or later versions of Word** for this course.

6. Plagiarism is strictly forbidden in this class. All written assignments will be submitted to an online review service (Turnitin and/or Grammarly) to evaluate your grammar and to check for plagiarized material. NO more than 15% of your paper can be directly quoted from outside sources OR generated by an Al tool like ChatGPT. I do run a plagiarism check and generative-Al check on each paper. Any assignment exceeding the 15% limit will be given a zero score. Be certain that all of the material that is drawn from a specific reference source is properly cited according to APA 7th ed. standards.

7. The last day to submit any and all assignments is February 20, 2024.

Student's Responsibilities

This syllabus contains information, policies, and procedures for a specific course. By enrolling, the student agrees to read, understand, and abide by the policies, rules, regulations, and ethical standards of Amberton University as contained in the current university catalog and schedule of classes.

Attendance Policy:

Regular and punctual class attendance and engagement is expected at Amberton University. In case of an absence, it is the student's responsibility to contact the professor as soon as possible. If a student intends on withdrawing from a course, it is the student's responsibility to follow the university's policy on formally withdrawing from a course. **Ceasing to attend classes does not constitute an official withdrawal.**

Attendance in a lecture course is defined as punctual arrival to, and engagement in, a full lecture session. Attendance in a distance learning course is defined as active participation in the weekly online class sessions. "Active participation" can be defined as: submitting an academic assignment, taking an exam, engaging in an interactive tutorial, participating in an online discussion forum (or chat session), or initiating (or responding to) a communication with a faculty member about an academic assignment or the subject matter of the course. A student not meeting these requirements may be dropped at the discretion of Amberton University.

Plagiarism Policy

Plagiarism is the presentation of someone else's work as though it were your own. If you use another person's words, ideas, or information; or if you use material from an outside source – whether a book, magazine, newspaper, business publication, broadcast, speech, or electronic media – you must acknowledge that source. Plagiarism is a violation of the University's code of student ethical conduct and is one that is taken seriously. Amberton University operates on an honor system; therefore, honesty and integrity are essential characteristics of all who are associated with the institution. All Amberton students are expected to abide by the honor system and maintain academic integrity in all their work. Amberton University and its instructors monitor student work for plagiarism and reserve the right to submit such work to technology-based plagiarism detection services and applications at any time.

Self-plagiarism means reusing work that you have already published or submitted for a class. It can involve:

- Resubmitting an entire paper
- Copying or paraphrasing passages from your previous work

Self-plagiarism misleads your readers by presenting previous work as completely new and original. Students may not submit the same paper in substance in two or more classes without prior written permission of the instructors involved.

Amberton University students who use Artificial Intelligence (AI) generated content must adhere to the following policies:

Originality: Students must avoid presenting Al generated content as their own original work. It is essential to acknowledge the involvement of Al in the content creation process in order to maintain academic and ethical standards.

Paraphrasing: When using Al generated content, students must rephrase and/or modify the generated text. Paraphrased Al generated content should also be properly cited.

Acknowledgement: When using Al generated content in any assignment, proper credit must be given to the Al system that generated the content. https://apastyle.apa.org/blog/how-to-cite-chatgpt

Students agree that by taking this course, all required assignments may be subject to submission for a textual similarity review to Turnitin.com for the detection of plagiarism and self-plagiarism. All submitted papers will be included as source documents in the Turnitin.com reference database solely for the purpose of detecting plagiarism in future papers. Use of Turnitin.com service is subject to the Usage Policy posted on the Turnitin.com website.

Turnitin is a writing improvement and plagiarism prevention tool which uses special algorithms, to compare text-based student submissions to the Turnitin database and other online sources. Turnitin produces a detailed **similarity report** that can be customized and viewed by instructors and students.

Turnitin "Draft Coach" is a Google based add-on to Turnitin which supports students in developing high-quality academic writing; and serves as an integrity coach. Draft Coach helps address errors and improve the quality of student's writing by highlighting grammar mistakes, identifying incorrectly cited sources, and scanning for similarity across several databases. By providing formative feedback on how to address citation issues, incorrect grammar, and matches with the Turnitin database, Draft Coach provides explanations to help students become more confident writers, capable of producing higher quality work both in academics and in the workplace.

COURSE OUTLINE AND CALENDAR:

E-Mail Contact: Send a message via Moodle to Dr. Stephenson by December 10th to verify your ability to send and receive messages via the Moodle MGT6175.E1 course's messaging function. Your message should confirm that you have read and understand the course Syllabus, course Expectations, and Moodle Communications Guide. To send a message through Moodle, log onto this course in Moodle; click on "Participants" in the left navigation bar; select my name; click on "Send a Message;" type your message in the box provided; and click "Send Message."

This course is offered as a Distance Learning course via Amberton's Moodle Learning Platform.

<u>Ethics Assignment</u>: The course will require one (1) written ethics assignment (5-7 pages in length); NOT including the title page, abstract, table of contents, or reference bibliography. The assignment topic will be: <u>Ethical Implications of Using a Generative AI Tool like ChatGPT in Higher Education</u>. Instructions will be provided for the written assignment in the course outline on Moodle.

Exam1: The course will require one (1) non-comprehensive exam over the assigned chapters in the text. This assessment will include medium length essay-type questions based upon the assigned readings.

The course will require five graded Discussion Forums. Each discussion forum will require that a student posts a well-developed answer to the question(s) posed by Dr. Stephenson for that specific forum – AND a well thought out response to <u>at least two</u> other student's postings.

<u>Graduate Research Project</u>: The course will require one written research project (10-12 pages in length) that will require the student to research and report on <u>modern management responsibilities and/or practices</u>. The student may select a topic from a list of topics suggested by Dr. Stephenson; <u>OR</u> propose a topic that is of particular interest and value to the student. Instructions will be provided in the course outline on Moodle).

- See Moodle Course Calendar for Weekly Assignment Due Dates.
- See Moodle Weekly Assignments for the Content of Specific Assignments and Readings.

NOTE: ALL SYLLABUS AND MOODLE ASSIGNMENTS HAVE BEEN ALIGNED WITH THE 13th EDITION OF RICKY W. GRIFFIN MANAGEMENT TEXTBOOK.

Week	Topic	Assignment	Competencies	Due Date
			Covered	
Week 1: December	Introducing	Readings: Chapters 1	1, 2, 3, 12, 15,	Sunday, December
02-09, 2023	Management:	& 2	16	10, 2023
	Managing & the Manager's JobTraditional & Contemporary	Read and become familiar with course expectations, syllabus, and materials		

	Management Perspectives	Assignments: Expectations Acknowledgement (via Moodle): Complete Profile on Moodle: Intro Discussion Forum (Graded – 1 Point)		
Week 2: December 10 – 16, 2023 Week 3: January	Understanding the Environmental Context of Managing • Understanding the Organization's Environment • Responding to the Ethical & Social Environment Planning &	Readings: Chapters 3 & 4 Assignment: Discussion Forum #1 (5 points): Readings: Chapters 6	4, 14, 16	Sunday, December 17, 2023
02 – 06, 2024	 Decision-Making Basic Elements of Planning & Decision-Making Managing Strategy & Strategic Planning 	& 7 Ethics Paper Handout Assignment: Ethics Research Paper (20 points): (Min. 5 to 7 pages)		07, 2023
Week 4: January 07 - 13, 2024	Planning & Decision-Making • Managing Decision-Making & Problem Solving • Navigating the Global Environ- ment	Readings: Chapters 8 & 5 Assignment: Discussion Forum #2 (5 points):	4, 5, 10, 12, 16	Sunday, January 14, 2024
Week 5: January 14 - 20, 2024	Planning & Decision-Making Managing Start- up's & New Ventures	Reading: Chapter 9 Assignment: Exam #1 (20 Points): Chapters 1-8	11, 12	Sunday, January 21, 2024
Week 6: January 21 - 27, 2024	The Organizing Process Basic Elements of Organizing Managing Organizational Design	Readings: Chapters 10 & 11 Final Research Paper Instructions Handout Assignments: Discussion Forum #3 (5 points) AND Final Paper Topic Selection Due	11, 13, 16	Sunday, January 28, 2024

Week 7: January 28 – February 03, 2024	The Organizing Process Managing Organizational Change & Innovation Managing Human Resources in the Organization	Readings: Chapters 12 & 13 Assignment: Discussion Forum #4 (5 points):	7, 8	Sunday, February 04, 2024
Week 8: February 04 - 10, 2024	The Leading Process Basic Elements of Human Behavior in Organizations Managing Employee Motivation, & Performance Managing Leadership & Influence Processes	Readings: Chapters 14, 15 & 16 Assignment: Discussion Forum #5 (5 points):	2, 6, 13	Sunday, February 11, 2024
Week 9: February 11 - 17, 2024	The Leading Process Managing Interpersonal Relations & Communication Managing Work Groups & Teams AND Prepare Final Research Paper	Readings: Chapters 17 & 18 Final Research Paper Instructions Handout Assignment: Work on Final Research Paper	7	Sunday, February 18, 2024
Week 10: February 18 - 20, 2024	The Controlling Process Managing Operations, Quality, & Productivity	Reading: Chapter 20 Final Research Paper Instructions Handout Assignment: Final Research Paper Due by 02/20/24	9, 10, 15	Tuesday, February 20, 2024

GRADING CRITERIA:

Since the exams, Discussion Forums, and research reports in this course contain written assignments, Dr. Stephenson expects each student to present his/her material with well-written, coherent, properly structured English appropriate for a high level, graduate course with reference citations included correctly. The thoughts and material presented should be original, well-developed, and relevant to the specific topic(s) of the assignment. An assignment that is too brief or sparse will typically NOT provide an adequate basis for assessing a student's knowledge and research effort on that particular assignment topic. English grammar, spelling, word choice, and usage are a part of your grade. All written assignments will be submitted to an online review service (Turnitin and/or Grammarly) to evaluate your grammar and to check for plagiarized material. NO more than 15% of your paper can be directly quoted from outside sources OR generated by an Al tool like ChatGPT. I do run a plagiarism check and generative-Al check on each paper. Any assignment exceeding the 15% limit will be given a zero score.

Grading for this course will be as follows:

Discussion Forums (5) 25% Ethics Paper 20% Mid Term Quiz 20% Final Research Paper 35%

Zoom Chat Sessions

During the semester, **Dr. Stephenson will be available for online Zoom sessions each Thursday evening from 7:45 to 8:20 p.m. Dallas time.** These online Zoom sessions will be an opportunity for students to exchange ideas and ask questions. This time is provided as a resource to students in this course. Participation is optional; but Dr. Stephenson does encourage each student to take advantage of this option for personal interaction with other students and the instructor. These Zoom sessions offer an opportunity to gain insight and clarification regarding Dr. Stephenson's expectations – and occasionally, hints that might improve a student's grade. Just sayin'!

Moodle Discussion Forum

Courses offered on Moodle are also provided with a Discussion Forum area. During this semester, Dr. Stephenson will post a weekly discussion topic question on the Moodle Discussion Forum. During the following week, students are expected to post their **thoughts and responses** regarding the posted topics. These postings will be graded **(25 points during the semester)**; and they do provide an excellent tool for interaction and discussion regarding marketing topics of interest. Each discussion forum will require that a student posts a well-developed answer to the question(s) posed by Dr. Stephenson for that specific Discussion Forum – **AND** a well thought out response to **at least two other student's postings**.

Graduate

92 – 100 A 82 – 91 B 72 – 81 C 62 – 71 D Below 62 F

GRADE NOTIFICATION AND INSTRUCTOR FEEDBACK:

A successful distance learning experience requires a flow of communication between instructor and student throughout the session. Instructor comments are considered essential to the learning process. Therefore, each assignment/exam submitted will be reviewed, graded and returned to the student in a timely manner along with the appropriate commentary. Students should carefully review all comments.

Final grades are processed approximately one week after the last day of the session and may be located in the My Grades section of the online registration portal as well as being emailed to the student's Amberton University email. Amberton University staff will not release grades over the phone. University instructors will not leave a message with comments or grades in any type of media that is not secure.

For questions regarding grades after the semester has ended, students should use their university email account and contact the instructor at the faculty email address as provided above in *Professor Information* area.

Incomplete Grades

An "I" (incomplete grade) is given at the discretion of the professor and may be given only when an emergency or illness prevents the student from completing course requirements. Should an "I" be granted, the student has 30 days from the end of the session to complete the conditions of the incomplete. An "I" which is not properly removed within 30 days following the session enrolled will become an "F" grade.

How To Withdraw From a Course

To be official, the class withdrawal must be in writing and signed by the student requesting the withdrawal; no withdrawal is accepted verbally. Please review the "Schedule of Classes" (online or in-print) for procedures for class changes or withdrawals and the refund policy and schedule.

COURSE DELIVERY METHODOLOGY:

This course is offered as a distance-learning course through the Moodle Learning Platform. Amberton's distance learning courses, called e-Courses, are identical to classroom courses in terms of learning outcomes, competencies, and instructor expectations. A student choosing to take an e-Course must have the following skills and technical capabilities:

- 1. Access to the Internet
- General knowledge in:
 Internet browser settings and configuration e-mail and file attachments
 Uploading and downloading files
 Using a word processing package
- 3. Ability to conduct on-line research

Students who have not mastered these skills should not enroll for this course, but should consider enrolling in MIS2110 Computer Concepts and Internet Technologies for instruction in these areas.

HOW TO ACCESS YOUR COURSE:

Through the Amberton University Student Portal

Students enrolled in distance learning courses using the Moodle Learning Platform may access the course through the Amberton University Student Portal. The site may be accessed through the University's main page (http://www.Amberton.edu) or at http://apps.Amberton.edu. After selecting the "Student Portal" link, you will be prompted for a Username and Password.

Use your assigned username and password (AUID) as described below to enter the AU Student Portal:

Username = your capitalized firstname **initial**+lastname+last 3 digits of your SSN.

* Use your name exactly as it is listed on the University's records, including any suffixes or hyphenations, such as Jr, Sr, or II, as a part of your username.

For example: James Jones, Jr. SSN: 123-45-6789

Username: JJonesJr789

Password = your Amberton University ID# (AUID) including the dashes

For example: 04-999-999

Once your login has been validated, you may select from a variety of menu options, including your individual E-Course, email account, Remote Research, General Tools, all Syllabi, Research Tutorials and Electronic Instructor Folders (FTP).

If you are accessing the Student Portal from a public or shared computer, close the browser completely when finished, or click on the Logout button. For security purposes, no other person should have access to your Username or Password. If you feel your information has been compromised or if you experience technical difficulties, contact the e-course system administrator at: e-sysop@amberton.edu

If you have lost or do not know your Amberton ID#, please contact the Student Services Office 972/279-6511 or advisor@Amberton.edu for a replacement AUID card. You must know your Amberton ID# to gain access to the course and to send email to your professor.

Students enrolled in distance learning courses using the Moodle Learning Platform may also access the course by going to: http://moodle.Amberton.edu

For those utilizing Moodle for the first time, the <u>username and password</u> for the Moodle Learning Platform will be emailed to the student's University email account prior to the start of the course. For those returning to Moodle who do not remember their username and password, click on the link "Forgotten your username or password" available on the Moodle log in page (http://moodle.Amberton.edu). Otherwise use the same username and password as previous session.

Moodle Tutorial:

Upon successful log in and access to the Moodle learning platform, there is a *Student Moodle Tutorials* course available, to learn about the basics of Moodle. Simply click on the link for the *Student Moodle Tutorials* and read through the various learning topics: Navigating; Communicating; Assignments & Exams; Grades; and Student Resources.

COURSE COMMUNICATIONS:

Students will communicate with faculty through the Moodle Learning Platform or the Amberton University email system.

Each student enrolled is assigned an Amberton email account, which gives the student access to the Amberton email system (my.Amberton.edu). This email account is provided by Google Apps for Education. Students are encouraged to check their email regularly for University news, notices, and to communicate with instructors.

The student's assigned email address would be Username@my.Amberton.edu

Example: LJones-Smith789@my.Amberton.edu

The student Username is determined by:

firstname initial+lastname+last 3 digits of student ssn.

For example: Linda Jones-Smith SSN: 123-45-6789 Email Address = LJones-Smith789@my.Amberton.edu

Students will be prompted for a Username and Password when accessing their email account. Use the Username portion of the email address as the username (Example: LJones-Smith789) and your Amberton ID# (including the dashes) as the password.

If you already have a Google gmail account, you might be prompted to add this account to your current account. Click 'Yes' and you will be logged into your my.Amberton.edu email account. It will be a separate email account from your personal gmail account.

If you need assistance with your email account, please visit https://support.google.com/mail

Students are responsible for reviewing the "Communication Guidelines" provided on the individual E-Course for specific instructor requirements.

Upon completion of a session, all communication and course specific information is removed from the Moodle system. If a student needs to maintain a record of communications or assignments, the student is strongly encouraged to print out or download these items to a disk for their own records.

FORMAT AND SUBMISSION OF ASSIGNMENTS:

Assignments are to be submitted to the appropriate assignment Drop Box in the Moodle system. Specific directions and guidelines for submission of assignments are located on-line in the "Communication Guidelines" of the e-course. Due to compatibility issues, Office 2007 files cannot be read by earlier versions of Microsoft Office. Before submitting an exercise file, confirm the file is in the proper format for grading by the instructor.

INSTRUCTOR/COURSE EVALUATION:

Each session, all Amberton students are provided with the opportunity to evaluate their courses and instructors. The evaluation process is an important one and provides students with an anonymous and confidential way to give meaningful feedback to the University. Summary information and comments are provided to faculty after the close of the session. All information provided is anonymous.

The Instructor/Course Evaluation will be open for completion during week 9 of the session. An evaluation assignment will be placed in week 9 of the Moodle course, along with the instructions on how to complete the evaluation. Prior to week 9, the University will send out an email containing instructions and dates for the evaluation period.

RESEARCH RESOURCES:

The Library provides access to full-text, and peer reviewed articles, and digital research tools. Students can search Library holdings through the online catalog and databases search engines available on the Library website or browse the physical library space and holdings located at the Garland campus.

Research items not contained in the Amberton Library collection can be located through interlibrary Loan (ILL) or through the TexShare program with the help of the Library staff. Students with questions about available services, resources, or research, may contact the Library via email at Library@amberton.edu.

RESEARCH ACCESS:

Databases can only be accessed by authorized users, and students at Amberton must enter their Amberton ID credentials-same as Moodle login-to gain access when off-campus. Use an Amberton website, such as the University site (<u>Amberton.edu</u>) or the library site (<u>Library.amberton.edu</u>) to find links to databased and digital books. Online resources are available all day, every day.

Library Live Chat Feature

Library staff are available to assist students with research problems or questions during Library hours through a live online chat feature, telephone, email, "How-to" videos, or in person. The library telephone is (972-279-6511 ext. 185. You can email questions to library@amberton.edu or visit the library in person on the Garland campus for assistance.